



## Patient Acceptance for NHS Treatment Policy

This practice offers NHS treatment to the following groups of patients:

- Patients who pay fees for NHS treatment
- Patients who are partially or fully exempt from paying fees for NHS treatment include:
  - Children under 18 years of age
  - Young people under the age of 19 still in full time education
  - Women who are pregnant or have a child under 12 months of age
  - If you are an NHS inpatient and the treatment is carried out by the hospital dentist
  - If you are an NHS hospital dental service outpatient (however, you may have to pay for your dentures or bridges)
  - If you are receiving Income-based Job Seekers Allowance
  - If you are receiving Income Support
  - If you are receiving Income-related Employment and Support Allowance
  - If you are receiving Pension Credit Guarantee Credit,
  - If you are named on a valid NHS tax credit exemption certificate or you are entitled to an NHS tax credit exemption certificate
  - If you are named on a valid HC2 certificate
  - If named on a valid HC3 certificate, you may be eligible for partial help with dental costs

If you are exempt from paying some or all of the fees you are required to sign a form and show written proof of your entitlement to claim exemption from some or all of treatment charges. If you tell the dentist you are exempt, but are not entitled to free treatment then you may incur a penalty charge as checks are made on all claims for free treatment.

You will be advised which dentist you will be seeing when you book your first appointment. For subsequent appointments, you will be offered the first available dentist. If you request a particular dentist, we will try to accommodate you.

The practice also accepts patients who wish to pay for their treatment privately.

**Note:** You will not be exempt from paying because you receive: Incapacity Benefit, contribution-based Employment and Support Allowance, contribution-based Jobseeker's Allowance, Disability Living Allowance, Council Tax Benefit, Housing Benefit or Pension Credit savings credit, when paid on their own. Medical conditions do not exempt you from payment for dental treatment.